GOVERNMENT OF INDIA
CIVIL AVIATION
LOK SABHA

UNSTARRED QUESTION NO:1951
ANSWERED ON:10.12.2015
Operation of Air India Flights
Khan Shri Md. Badariddoza;Mahato Shri Bidyut Baran;S.R. Shri Vijay Kumar;Thomas Prof. Kuruppassery Varkey;Vichare Shri Rajan Baburao

Will the Minister of CIVIL AVIATION be pleased to state:

(a) whether the Government is aware that Air India flights are frequently delayed not operating in time;

(b) if so, the details thereof and the reasons therefor;

(c)whether Air India proposes to impart training to its cabin crew for operating all types of aircraft in its fleet in order to improve the performance, if so, the details thereof;

(d) whether recurring delays and cancellation of flights have adversely affected the reputation of Air India, if so, the details thereof;

(e) whether the Air India Dreamliner has been stripped nearly 400 parts to keep other Boeing 787 flights, if so, the details thereof; and

(f) the steps taken by the Government to improve the efficiency and timely operation of Air India flights?

Answer

Minister of State in the Ministry of CIVIL AVIATION
(Dr Mahesh Sharma)

(a) & (b) : No, Madam. The details with regard to On Time Performance of Air India are attached at Annexure.

(c) : Cross training of Cabin Crew for A-320 to B-787 and B-777 to B-787 has already come into effect as per the requirements of Air India.

(d) No, Madam.

(e) During last three years, following Two 787-8 Dreamliner aircraft were on ground.

1. VT-ANI from 23-4-2014 to 14-02-2015.
2. VT-AND from 02-01-2015 to 27-11-2015.

The key reason for prolonged grounding was non availability of Spares and Components/ Line Replaceable Units. Presently, all Dreamliner aircraft are in airworthy condition.

(f) All possible efforts have been made to ensure On Time Performance (OTP) of AI flights. The OTP is being monitored at the highest level within Air India on daily basis. A video conference is anchored by Integrated Operation Control Centre (IOCC) everyday in which the representatives of operating departments from four regions participate to review the previous day"s operation and evolve process improvement wherever possible. Wherever required, issues are taken up with Airport operators, ground handling agencies etc. The Ministry also regularly monitors the OTP of AI.